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Investing in ISO 9001 by Mary Porter

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ISO 9001 is part of the ISO 9000 group of standards which have been set up to provide an internationally recognised group of standards for the quality management of businesses of all kinds. ISO 9001 is just one of the standards in the ISO 9000 family. If you want to implement a quality management system for your business then ISO 9001 is the perfect choice. There are many benefits associated with investing in ISO 9001. ISO 9001 can help to motivate all your staff by defining their roles and responsibilities in a clear way, it can help you to save money by improved efficiency and productivity. It will help to highlight any product or service deficiencies which in turn can reduce waste. ISO 9001 is designed to help your business better fulfil the needs of your customers so all their expectations are met. It can be used with virtually any product or service so can be applied to almost any business model.

The ISO 9000 standards are used worldwide and the ISO 9001 system is based on a number of management principles. These aim to develop a customer focused organisation, leadership, the involvement of people, ensuring a process approach, a systematic approach to management, a factual approach to decision making, developing mutually beneficial supplier relations and continuous improvement of your business to increase your profit. In order to work with ISO 9000 and in particular the ISO 9001 quality management systems you must seek certification.

Certification for ISO 9001 is given by accredited certification bodies and it shows your companyâ€™s commitment to your customers, quality and improving efficiency. Investing in ISO 9001 will help to enhance your companyâ€™s image not just for customers but also for employees and shareholders. If you want your business to become known for its excellent customer service and meeting all your customers and employees expectations then ISO 9001 is the way forward for your business

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a ISO 9001 systems need to be thorough, detailed and comprehensive if they are to be deemed useful and valuable by even the most discerning clients. At cqm.co.za we specialise in fantastic a ISO 9000 solutions.

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