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Resolving MS Office Problems Through Remote Computer Support by [Jennifer Brown](#)

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Microsoft Office is a collection of commercial productivity software programs, widely popular among today's knowledge workers. This is actually a proprietary business office suite of inter connected desk top applications, services and servers for Mac OS X and Microsoft Windows operating systems. It consists of several applications and over the years many new features, such as Microsoft Visual Basic for Applications scripting language, OLE data integration, common spell checker, have been added to it. More recently, use of Office as a development platform for line of business software has been started. The utilization of all features of Micro soft Office could be maximized with help of a network expert.

Brief History:

The original version of Microsoft Office was 1.0. Featuring Word 1.1, Excel 2.0 and PowerPoint 2.0, it was released on 19th November, 1990. Since then many versions of Office have been launched in the market for Windows and Macintosh operating systems. The latest one is the version 14.0, which was introduced on 15th June, 2010. Version 15.0 is in the pipeline.

Micro soft Office Components:

There are multiple components of Office. Some of the applications which run on both Windows and Macintosh are Word, Excel, Outlook and PowerPoint. The other desktop applications, which designed for Windows only, are Access, Microsoft Project, Visio, InfoPath, Publisher, OneNote, SharePoint Workspace, SharePoint Designer, Office Picture Manager and MS Office InterConnect. Among the server applications, Office Forms Server, Office Groove Server, Office Project Server and Office Project Portfolio Server are widely used. Configuration of Office components could be made easy with the assistance of a tech support provider.

Common Attributes:

In all of Office applications, tasks could be performed using a toolbar button or a menu command or a keyboard shortcut. A toolbar is a set of buttons that is used to perform specific tasks. A menu command is a command on the menu list which is clicked to execute a specific job. Keyboard shortcut is a combination of keys which should be pressed to carry out a specific task. The menu commands and tool bars, which are used more frequently, are placed on the short personal menu and on the overt part of the toolbar. The others, which are less frequently used, could be accessed through the Toolbar Options button on the toolbar and the double arrow button on the menu list. Help from a computer expert should be taken if the users find it difficult in using the common features of Office.

Meta Data And File Formats:

All earlier versions before Micro soft Office 2007 used copyrighted file formats. Due to this reason, the MS Office users were compelled to use the same software platform. Since 2008, the whole documentation for the binary file formats were made freely available by Microsoft for downloading. Not only that, Microsoft also permitted patent rights to use or implement the binary formats for no cost. A version of Office Open XML has been the default binary file format since Micro soft Office 2007. This version of Office Open XML is quite different from the standard one, released by Ecma

International. Patent rights to the formats technology have been granted by Microsoft under Open Specification Promise. Microsoft also provides down-loadable converters for earlier versions of Office. If users find it difficult to remove the meta data from the documents,they should consult an experienced technician.

Microsoft Office problems: Microsoft

Microsoft provides extensive support for Office problems. Apart from that many third party vendors offer round the clock tech support for Office issues,especially for implementation of Open Office XML on Macintosh and Linux operating systems.

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