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# An Overview of Telecom Billing OSS by Angie Turner

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Over the years, with the advancement of technology and science, telecommunication industry has undergone a rapid change and a greater emphasis has been laid on internal operations, related to billing and similar sorts. Since, this is a huge industry, a massive man power is needed to maintain its wide database and in this regard, it must be mentioned that telecom billing OSS has played a vital role in this process.

This software has become an inevitable option for almost all the service providers and apart from telecommunication billing, they help to maintain a backup of client database. It also provides services like mailing, printing, stuffing and so on, and they take complete responsibility of the telephony system without relying much on human resources. In the following fields, the telecom billing OSS has proved its efficiency:

â€¢ Accurate billings.

â€¢ Keeping away from software bugs.

â€¢ Keeping away from provisioning faults.

â€¢ No connectivity problems.

The value added services offered by the telephone industry are gradually gaining importance due to such advanced technologies. Most importantly, the billing system has been made simple and hassle free and the customers are no longer the victims of mismanagement. Moreover, advanced technology has been integrated with the billing system and as a result, one can now pay bills on internet through net banking and even receive notifications on pending bills and so on.

Earlier, the project manager had to carry forward vital tasks like:

â€¢ Billing

â€¢ Provisioning issues.

â€¢ Queries and issues related to software installation.

â€¢ Account configuration and installation.

â€¢ Software customization and clientâ€™s account handling.

â€¢ Reporting.

With the advent of telecom billing OSS, all these works can be easily handled without any error and much faster as well.

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Angie Turner - About Author:
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