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Burlington Car Dealerships: Superior Service for Individuals with Disabilities by [Clint Moore](#)

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As of 1 January 2012, the Accessibility for Ontarians with Disability Act was put into effect. This act is designed to make Ontario a more "accessible" territory for persons with disabilities. This implies that getting a job or receiving items and services from businesses are likely to be a lot less complicated for locals concerned.

Practically all companies are required to abide by the standards of the AODA. Personnel, for example, need to undergo training to familiarize themselves with the specifications of the AODA and ways to apply them. Whilst the intention of the AODA is to oblige all parties concerned to interact with disabled people with respect, a number of disabled people still face unnecessarily awkward encounters throughout their lives. The AODA aspires to prevent these circumstances.

Ontario residents are trained to properly interact and communicate with people who have numerous sorts of handicaps. For example, even though a car dealership's technical assistant or car lot sales representative may respond to a customer's special needs, he must never make the other party feel awkward about it. A car dealership lot assistant, in this case, would consider the disability and propose vehicle models that would best suit the customer.

Some businesses forbid the entry of pets; nevertheless, a individual with a disability is allowed to leave their service animal inside unless otherwise restrained by legislation. For instance, some specific kinds of dogs are prohibited in a lot of provinces because of their fierce track record. In the event that the companion animal is not allowed in the area, the dealership has to offer a corresponding service.

Tactful communication is a non-negotiable for people with disabilities. The personnel at any reputable car dealership Burlington citizens recommend must learn to treat a disabled person in a sensitive manner without making the interaction embarrassing. For instance, if a customer needs crutches as a result of losing a leg, other people should take care not to keep glancing toward the area where the leg should be, and instead keep eye contact.

Nonetheless, if a customer with a disability is experiencing challenges with gaining access to dealership services, then the dealership should give suitable help. A few commercial establishments may need to revisit their policies, procedures, and culture. The showrooms at the various car dealerships Burlington Ontario locals recommend should be easier to move around in for people with disabilities, for example.

Car dealerships in Burlington Ontario also must specify methods for taking note of comments regarding their compliance with the AODA. Internet questionnaires and feedback sheets would be sufficient. In case you need further information on the AODA and its effect businesses, visit AODA.ca /? page_id = 10.

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