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Businesses which use voice over IP telephony are enjoying a higher level of productivity benefits from as little as 8% to more than 35%. Hence, VoIP telephony is certainly making waves in the business sector today to boost the economy and lifestyle of society. This new technology is proven to enhance the business performance which is desirable by any business that wants to stay in business; if not be at pole position.

## Advantages

Voice over IP technology is a hosted service which offers quite a few significant advantages besides the cost. These include improved employee service performance which contributes to the profit margin of the business. All businesses depend on successful sales to survive; a hosted VoIP allows better network connectivity which ensures a higher sales as there would be fewer missed calls and more business opportunities.

There is a better managed telephony connection that is also robust in its features. Voice over IP is not easy to implement or manage for those who are not well versed with its related technology. Hence, there are many hosted VoIP service providers in the market who would be more than happy to offer their expertise in managing any business VoIP telephony. This takes the trouble off the business which can concentrate on generating sales and profit.

A VoIP telephony system is proven to increase business productivity as it is generally easier to use and manage by its users. Employees take on the system features easily with a short training stint while fewer administrators are required to service the employees on site. Technical issues can be handled by hosted service providers unless the business has capable technical personnel who would be able to generate the necessary management reports as well.

Another advantage of VoIP telephony is the increased agility offered by the system. Such system is portable with easy and versatile scalability.

## Business VoIP

More and more businesses are turning to VoIP telephony which is cheaper in costs compared to traditional telephony services for businesses such as PBX. With the increased number of enhanced features in VoIP, business operations are smoother and more efficient with a higher desired output.

Voice over IP for businesses can be applied on mobile phones which can be used nationally as well as internationally instead of being restricted to the office environment. The simple management of VoIP telephony makes it very lucrative for businesses today to stay ahead of their competitors. It is even simpler if its technical management is assigned to a reliable and experienced service provider on VoIP telephony systems.

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