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The Big Advantage of Digital Phone You Don't Want to Miss [Nayan Brown T](#)

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Did you know that the home phones have options and facilities that mobiles can't match by any stretch of imagination? The mobile phone or cells as it sometimes is called have applications that are vastly different. Cells are not flexible to use and adapt poorly in demanding environments like in a big office where the needs are vastly different. That is one of the reasons why digital phones are still the most popular in spite of the rapid changes that are taking place in telephony. If you plan to start a small office/home office then choose the digital phone. Your usage experiences can be really exhilarating and here is the reason why:

a. Digital phones are capable of being connected to many devices simultaneously. Amongst them is the fax, distribution system, internet, TV etc. Adding a distribution system will ensure that your office can handle multiple calls at the same time even as a different group gets into a conference.

b. Offices generally work during fixed hours, but your phone needs to be capable of handling calls when no one is around to attend. Digital phones are capable of being programmed to attend on night calls. In fact you can even leave a voice message that will prompt callers to follow a particular course until a human can take over.

c. You can page a target person to find his willingness to answer a call. That means saving for callers. No more waiting and causing traffic jam on the office phone network. Paging is not a standard feature that telephone companies provide, but then you can always add one if you are planning a big office. There is again what is known as auto page which is simply a variation of the page.

d. There are times when operators have to fix priorities when attending to inward calls. A live call screening or caller ID as it is sometimes called can help the operator to decide on the next action he or she is expected to take. That means casual calls can be kept to wait and give priority for the important ones.

e. Callers don't like to be kept waiting. 6-8 ring is all that your valuable customers will wait don't forget. That is when a virtual key answering feature will be found of utmost value. You can play a predetermined tune, of course not for very long period. But certainly it helps if you cannot afford too many operators.

f. Customers are the most important of all the people who call you. A call missed can often mean lost opportunities and revenue loss in the long run. Having a missed call key option is something that can retrieve all the occasional damages that missed calls bring in.

g. Have you not wished that voice mail be distributed to tens of people across your enterprise? That is what group calling is all about. You can distribute a voice mail to several people and in no time. What more can you ask for when you want to save.

h. Don't we frequently accidentally delete important message some of them very important enough to cause great damage upon our business? Then the message recycle capacity is the thing you need immediately.

i. Besides there are the facilities that you will find very useful to handle messages, voice mails from outside the enterprises and digital phones can handle them all with such dexterity that you cannot imagine in a cell phone.

Home phone is not a substitute for cell phone. That they cannot be carried around is a fact. But when it comes to putting phone to use in an enterprise like environment there is nothing that can be beat the digital phone.

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Nathan Brown is a freelance writer. Watching TV channels and surfing the web are his favorite leisurely activities, especially those that are informative like the one from a [Phone](#)

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