

Article published on April 23rd 2012 | Software

Email communication is an important aspect of everyone's personal, social and professional life. From standalone email services like Yahoo, Gmail, Hotmail, etc. to the full communication management programs like Outlook, Windows Live Mail, Apple Mail, etc. you are in touch with the digital communication in some or the other way. No matter, where you are, handheld gadgets including tablet and smartphones keep you connected with your email. Business transactions are widely dependent upon the email platform like Microsoft Exchange, Lotus Notes/Domino, etc. SMTP (Simple Mail Transfer Protocol) is the internet prototype used to send and receive email messages across the client and server machine. IMAP (Internet Message Access Protocol) come into action while accessing email service through a desktop or email program.

There can be various issues related to emails send/receive, font display, broken message, spamming, junk e-mail and more. Sometimes, flaws with the Internet settings, Windows Firewall, browser add-ons, etc. can also stem up issues. Email add-on services like instant messenger and calendar and social network connectivity can also take a back seat. Also, additional components of the Windows Live Mail or better to call Windows Live Essentials like Movie Maker, Windows Photo Gallery, Writer, etc. can also suffer due to bad Internet connectivity, fault in security settings or wrong software update. Email popularity has raised the demand of email support services to fix any encountered issues or errors on real-time. Usually, all major email service providers are catering the help and support services to setup, configure and customize the email service. Typical issues like blocked account, compromised account, forgotten password, etc. are quite intermittent. Sometimes, the account can be blocked from the service provider itself; however, in rare circumstances it may be literally compromised. In each of the cases, you may have to verify your account with your mobile number, alternate email ID or security questions.

Help with email is also available from third-party or independent computer support portals. To garner customers' attention some providers do hold the membership of Microsoft Certified Partner Network, and are offering round-the-clock service to make sure that no wall exists virtually between you and your email communication. Experts can take the remote access of your system through encrypted Internet protocols to diagnose and fix issues. They can troubleshoot the machine pretty similar as though a technician will do in front of it. Apart from the basic help regarding setup and configuring an account, experts can look into other problems associated with browser, firewall, etc.

Also, learn tips and tricks to keep the email communication safe and protected from the spammers or the Internet bad-guys. Hence, get the most from email customer support. Some general practices entail: avoid sharing emails with unknown or unreliable people, stay away from attachment unless you are sure of its source address, never reply spam messages: Replying spam messages increases the chances to receive more spam. Block such senders through the email privacy settings and abstain from entering email address with non-trusty websites. Keeping Windows and security software updated can also help you.

Article Source:

http://www.articleside.com/software-articles/why-email-support-service-is-demand-of-the-day.htm - Article Side

Neha - About Author:

The author is a technician at Techvedic technologies, a firm that delivers end to end a <u>email</u> <u>customer support</u> to clients. email support, a <u>help with email</u>, computer technical support, a <u>contact</u> <u>email support</u> are few services offered at this one platform along with many others.

Article Keywords:

email support, help with email, email customer support, contact email support

You can find more free articles on Article Side. Sign up today and share your knowledge to the community! It is completely FREE!