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Pew Internet Project involved in the study of the Internet habit among the Americans has noticed a huge difference in the situations in the start-year i.e. 2000 and the current 2012. Initially there was a stark gap between those who were using the internet and those who were not. But today it has mitigated to a great extent. About 88 percent has the Internet access in some or the other way. The Senior citizenâ€™™ category above 65 who used to abolish the usage saying that the contents were not relevant has shifted their interest, and now about 53 percent of the population is involved in digital communication either through email or social network. However, there is a change in the way of interaction. And this is due to the advent of diverse make or models of handheld devices like smartphones and tablets that have left behind.

With the soaring demand of the computer and Internet all over the globe, it has become must to have a system to look after any technical issues erupting meanwhile. Fortunately, almost all big and small brands have realized the fact, and are coming with their PC repair service. Here, the word PC is quite broad that engrosses all software and hardware running or attached to it. The concept of remote support or online support has empowered brands and their experts to reach to their end-consumers in a quick and easy way surpassing all walls related to the territory or firewall. However, saying that doesnâ€™™t means the connection is insecure or there is any threat to consumersâ€™™ data. Instead of, the latter is in full control of the remote-session. He/she can raise request through email, phone or chat on any web-portal and can avail of prompt troubleshooting service while sitting at the comfort of home or office.

Experts sitting at PC help remote station can have an X-ray of usersâ€™™ system. And by doing that they can unravel background causes behind any issues by navigating through the Windows services, processes and components. The term â€˜servicesâ€™™ can be classified as: API service is associated with creating or drawing some graphics (a line or circle); System service often termed as Win32 API functions is to provide low-level services. For instance, the CreateProcess API function calls the NtCreateProcess system service to actually create the process and Internal service is the role that can be accessed from kernel mode. Like services, every Windows system has important processes: The idle process, system process, Session Manager (SMSS.EXE), Win32 subsystem (CSRSS.EXE), and the WinLogon process (WINLOGON.EXE). In order to fix the problems, experts need to interpret the notifications or symptoms to draw out the blue-print of troubleshooting, and fix computer problems.

To facilitate user-friendly navigation computer technical support portals are categorized under computer support, printer support, router support, antivirus support, and more as per emerging technologies, and usersâ€™™ inclination. A few also give importance to Windows versions or PC brands to cater their services in the best possible way. Usually the services pertaining to hardware are free up to the warranty period, and usersâ€™™ are supposed to bear the repair and maintenance of the software section, which is quite vulnerable. But thanks to remote assistance and support services that can come into the rescue scene anywhere anytime.

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As a senior a [computer technical support](#) engineer at Techvedic, the author offers out-of-the-box a [PC repair](#) service remote support to global customers for issues related to hardware and software. Moreover, he has a passion to write articles and blogs related to computer support, so as to empower consumers to a [pc help](#) problems on their own.

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