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Computer is a good friend no doubt. But to continue this friendship long can be a daunting task. Have you ever been in situations where your friend doesn't respond, or refuses to entertain you? Are you shocked with an altogether changed in behavior? At times, you may succeed in the persuasive act, and restore the happiness in relationship but other times you felt disappointed and depressed. The built of the computer and the program, though may appear simple on the front, but it's not that much true. The anatomy of the Windows Event Viewer, registry settings and the task manager is enough to put a stamp on the fact. Whenever there is a minor or major change in their respective structure, it is reflected on the system behavior and performance as well.

Along with the performance monitor, Windows operating system has been bestowed with a set of PC repair and maintenance tools that can be helpful in handling most of the computer issues at the forefront. With every coming Windows version, Microsoft has been focusing on fusing more simplicity. If you are puzzled with system performance, system crash, blue-screen, failing to get smooth access to certain programs and files, or peripherals are becoming out of your hold and you wish to have the golden days of smooth performance back, then System Restore is the gateway to happiness. Using System Restore in Windows XP, Vista and 7, you can fix all these issues, and even revert changes that have been caused by the installation of wrong software, drivers or updates. It won't affect your documents, pictures, or other data. There are two places that you can use the system restore feature from. Access it with specific commands, e.g. `timedate.cpl` (Windows XP) or through normal navigation as: Start>All Programs>Accessories>System Tools> System Restore. Windows 7 advocates for a more comprehensive repair option, here you find, "System Restore" embedded under "System Restore Options", where it is accompanied with tools like start repair, system image recovery, Windows Memory Diagnostic and command prompt. Thus, you are in a more comfortable position to fix computer issues without any external assistance.

"Saying anything about Windows popularity will be to denounce it", probably you would be agree with the fact. Evaluating its market share, third-party customer service operatives have added the tab Microsoft Support or Windows Support into their service-list, so as to deliver on-demand remote assistance to fix issues related with all machine running on Windows operating system. Actually, computer technical support is a broad discipline, where all software, hardware, driver and gadget are covered. For the sake of simplicity it has been categorized under computer setup, software installation and upgrade, printer setup and troubleshooting, computer security, virus and spyware removal, data backup and recovery and more. Internet and hotline communication over phone are the easiest way to access expert's support. Depending upon the gravity of the computer problems, experts will follow the right troubleshooting methodology. The data or file shared over the remote-session is through encrypted Internet protocols so you don't have to worry regarding data breaching.

The concept of online PC help service has benefited personal and business users both. It brings instant resolution cutting across the boundaries and the most important its available 24/7 like a genie.

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As a senior a [computer technical support](#) engineer at Techvedic, the author offers out-of-the-box a [PC help](#) service remote support to global customers for issues related to hardware and software. Moreover, he has a passion to write articles and blogs related to computer support, so as to empower consumers to a [fix computer](#) problems on their own.

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