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A Brief Look at Facility Management by [Julia Roger](#)

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Facility management can well be said as one such profession that is fast growing not only in UK but also within other parts of the world. This is one of the most important service sectors presently. Facility Management professionals are responsible for providing the best facility services to client company employees. Their inclusion is necessary for the business growth and market exposure. Providing a safe and effective working environment is the core job responsibility FM professionals.

Although FM is quite similar in concept like that of Property Management but there is a slight difference also. FM is mostly used for bigger and larger commercial ventures where management procedures are more complex and cumbersome. It is the responsibility of facilities manager to minimize the expenditure of organization while gaining maximum benefits. It is the professional's major responsibility to ensure that every operation is going on in a smoother fashion and occupants within the building are not facing with any problem regarding availability of necessary facilities.

Below is a detailed list of services offered by facility management professionals within an organization.

Help desk facilities in 24/7 time format

On the site facilities

Archiving

Catering

Fabric maintenance building

Cleaning

Management of conference room

Energy management

Health and safety

M&E maintenance

Mailroom services

Reception and switchboard

Grounds maintenance

Project management

Security and electronic service

The work of facilities management professional team can well be divided into 2 sections. While one section is labeled hard, the other is considered to be soft service. Hard services are commonly

those that are related to major aspects in working environment like electric devices functioning properly, proper security arrangement, etc. Hard services are mainly related to electrical and other constructional work issues. Security aspects are also included. Soft services are mainly concerned with building hygiene factor. Monitoring the building is also one of the major aspects of soft services.

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