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There are different names used these days for workforce management software. In management field it is also known as human resource management system or HRMS. One can debate for hours on the uses of workforce management software but before getting into its uses lets explain what it is.

Hiring and utilizing a workforce or resources for your office or company requires great skills and experience. Management, deployment, employee schedule management and managing pay roll are some of the key issues during this phase. These issues/requirements gave birth to a very useful system/software called workforce management software. Big giants, industries, CEO's and even small companies are getting benefit from this great innovation. It has totally optimized the workforce management.

Services provided by workforce management software:

- Time and attendance
- Assigning /scheduling work
- Managing teams/workforce
- Performance evaluation of employees
- Budgeting and calculating payrolls
- Easy file sharing
- Reporting on daily/weekly/monthly basis
- Bonuses and reward systems
- Employee personal portal
- Analyzing and monitoring tasks
- Mobile access to portal for easy user access
- User friendly interface

Usage in different fields:

The use of workforce management software is now getting very common. It is very much liked and appreciated in the corporate world. It is now being used by many big giants, CEO's, industries, companies etc. This trend has now also shifted towards companies on smaller scale due to the success rate of these softwares.

There are different kinds of companies rather I should say businesses that are using/operating workforce management softwares. Some of them are:

- Hotel/Tourism Business

• IT Business

• Hospitals

• Banks

• And many other small and large scale businesses.

Benefits of using these softwares:

• Flexibility:

Workforce management software makes it easy to send work, assign tasks, monitor performance, managing resources and many more activities can be reached and explored. It has saved a lot of time that was spent during these tasks. You can generate a wide range of different reports in minutes with the help of this work management software. These softwares are robust and help in the effective workflow of an organization. They provide you the flexibility to carry your everyday tasks in an effective manner ensuring the right time and quality.

• Easy to Install:

Implementation phase does not require stopping your day to day operations. It can be installed easily and can be deployed in a phased manner.

• User Friendly Interface:

Workforce management software is user friendly in nature. Graphical icons and pictures are used that can be easily accessed or dragged to perform your process or task.

• Time and Attendance:

A variety of options are provided to the user including employee attendance, calculation of hours, leave management, pay roll issues, bonuses etc. Different other options are also present that includes timesheets, clock terminals, online punch clock, online payroll etc.

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