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With a rise in the number of computer technicians, the challenge to provide the best computer technical support is also growing. In an environment that is full of challenges and competition, climbing to the top and earning a reputation is not the easiest task. Most individuals have their favorites when it comes to computer technicians and will only rely on that particular technician for all their computer-related issues.

Also, if you run a computer sales and maintenance firm or agency, providing all-round home computer service plans will bring in the customers. However, in order to provide services that will place you above other firms or agencies, you will need to know all about computer troubleshooting, maintenance and servicing. Certification in computer training is essential in order to open and run a computer servicing agency.

For those living in the Philippines and others who plan to study computers there, you can apply for a free computer training program with the Technical Education Skills Development Authority (TESDA). TESDA provides free computer training through informatics, a multinational company that aims at training and educating global citizens. A computer training course with TESDA will help you provide the best computer technical support is you plan to start your own computer servicing firm. Besides, at the end of the course, it will be easier for you to decide on which types of home computer service plans should be offered to customers in order for your firm to attract more potential clients.

To apply for a computer training course with TESDA, first try contacting an Informatics location shown on the "Informatics Locations― website and thereafter, submit the required documents mentioned.

Go through the details of the courses on offer from the Informatics website. Courses provided by TESDA will help you harness your skills in various tools including AutoCAD, Flash, QuickBooks, Java and Visual Basic and will help you develop skills in PC troubleshooting and support-center call handling. You can also obtain certification as an Oracle Database Administrator Certified Professional.

You may then register for online courses at the Informatics Online Learning Website. Before you enroll yourself for a course, try to understand where your area of interest lies in, so that you will be able to learn faster and also live up to the challenge of servicing your customers in the related field.

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