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Social E-Commerce and its Benefits by [Julia Roger](#)

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The success of social media and networking sites is not unknown to anyone. They have been used from time to time by various people, to suit their own needs and requirements. However, it is the businesspersons that have made the most out of these social networking sites by using them for promotion, advertising, and generating sales. Social commerce is the method of using social media and online networking for buying and selling of products and services.

Social E-Commerce has various advantages, if one can make proper use of them. Results have shown that they give much higher return on investments. Some of those benefits are shared below:

• With the aid of the various social networking sites, one can get an instant review of the products and services that are offered by the company. Earlier, people had to rely mostly on feedback forms and client testimonials but now the process has become much simpler. The whole thing is now available online.

• A major benefit of social e-commerce is when a person makes a purchase, all people in his group gets a notification. For instance, in Facebook, all people in a person's friend list or group will get a notification if he or she makes a purchase.

• Earlier, companies had to launch products and services in the market to test out the tastes and preferences of the customers. However, with the various social media sites, the customers let the companies know about their tastes and preferences prior to their product launching. This is a massive advantage for the companies.

It is thus evident that social commerce has revolutionized the concept and notion of marketing and business promotion. It has become an inevitable tool for any business owner as it ensures higher sales, higher profits and higher returns on investments.

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