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Burlington Car Dealerships: Professional Service for People with Disabilities by [Clint Moore](#)

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On 1 January 2012, the Accessibility for Ontarians with Disability Act came into force. This regulation has made Ontario a more "accessible" territory for individuals with disabilities. This denotes that getting a job or acquiring items and services from businesses are likely to be considerably easier for locals concerned.

All commercial establishments need to meet the requirements of the AODA. Employees, for instance, have to undergo training programs that tackles the standards of the AODA and how to apply them. While the aim of the AODA is to compel all parties concerned to interact with persons with disabilities with in a sensitive and sensible manner, a lot of individuals with disabilities still come across needlessly uncomfortable encounters throughout their lives. The AODA aspires to prevent these scenarios.

Ontario locals are instructed to properly connect and communicate with individuals afflicted by various kinds of handicaps. For instance, although a car dealership's technician or car lot attendant may address a customer's handicap, he should certainly not make the other person feel awkward about it. A car dealership lot assistant, in this case, would consider the disability and recommend vehicles that would best satisfy the customer.

Many commercial establishments do not allow the entry of pets; nonetheless, a disabled person may allow their companion pet inside unless otherwise restricted by law. For example, some specific types of dogs are restricted in a lot of jurisdictions owing to their violent nature. In case the companion animal is not allowed in the area, the dealership should offer additional support.

Proper interaction is a non-negotiable for people with disabilities. The personnel at any reputable car dealership Burlington citizens depend on need to learn to treat a disabled person in a respectful manner without making the encounter awkward. For instance, if a customer has to rely on crutches as the consequence of losing a leg, other people should take care not to keep staring at the space where the leg should be, and instead maintain eye contact.

On the other hand, if a customer with a disability is experiencing difficulty with accessing dealership services, then the dealership should offer appropriate assistance. A number of commercial enterprises may have to revisit their protocols, procedures, and practices. The showrooms at any of the car dealerships Burlington Ontario citizens visit have to be easier to move around in for disabled people, for example.

Car dealerships in Burlington Ontario also need to implement processes for receiving responses when it comes to their compliance with the AODA. Online surveys and feedback sheets would be enough. Should you need additional data on the AODA and its impact on businesses, see AODA. [ca /? page_id = 10.](#)

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