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Burlington Car Dealerships: Better Service for Persons with Disabilities by [Clint Moore](#)

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As of 1 January 2012, the Accessibility for Ontarians with Disability Act took effect. This regulation has made Ontario a more "accessible" region for individuals with disabilities. This means that getting hired by or receiving goods and services from commercial enterprises should be considerably easier for individuals concerned.

All companies are required to comply with the specifications of the AODA. Personnel, for instance, have to go through training that tackles the standards of the AODA and how to enact them. While the purpose of the AODA is to oblige all parties concerned to treat disabled people with in a sensitive and sensible manner, a lot of disabled people still face needlessly uncomfortable encounters all throughout their lives. The AODA aims to reduce these situations.

Ontario locals are trained to properly socialize and communicate with people afflicted by various sorts of handicaps. For instance, although a car dealership's mechanic or car lot attendant may attend to a customer's special needs, he should not make the other person feel disturbed about it. A car dealership lot helper, in this scenario, would consider the disability and recommend vehicle models that could best serve the customer.

Certain business establishments ban the entry of animals; nevertheless, the individual with a disability is allowed to leave their companion pet into the building unless otherwise prohibited by regulations. For instance, a few specific breeds of dogs are banned in some communities because of their violent reputation. In the event that the companion animal is not allowed in the area, the dealership has to provide support via other means.

Respectful and professional service is a non-negotiable for people with disabilities. The attendants at any reputable car dealership Burlington residents prefer should learn to treat a disabled person with respect without making the interaction awkward. For example, in the event that a customer has to rely on crutches after losing a leg, dealership staff members should make it a point to avoid staring at the part where the leg used to be, but rather keep eye contact.

On the other hand, if a customer with a disability is encountering challenges with accessing dealership services, it is necessary to give appropriate assistance. A few business establishments may have to revisit their protocols, processes, and practices. The showrooms at the different car dealerships Burlington Ontario locals do business with must be convenient to move around in for disabled people, for example.

Car dealerships in Burlington Ontario also need to come up with methods for acknowledging comments when it comes to their compliance with the AODA. Online questionnaires and feedback sheets should be enough. In case you require more data on the AODA and its effect businesses, check out AODA. [ca /? page_id = 10](#).

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