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A lot of companies these days are very concerned about staying in business. And given the way that markets work these days, it becomes even more important that business owners can decide what to do in their business. Yes, it may be a bit of a challenge, and we have seen a fair share of mistakes that these owners make. Still, there is a lot of space for improvement. But one needs to be careful, especially in the lead generation business. Even if you are using telemarketing services to generate B2B leads, that does not mean that it will work immediately. There are some things that you have to take into consideration.

The good news is that there is a process that you can follow:

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1. Do a situation analysis – this is the first, and the most important step in the process. You need to identify what is the problem, look at the various factors affecting it, as well as what will happen if you do not make a decision.

2. Consult the public – in any organization, consulting others about an issue that can greatly impact the company is a good idea. Not only will you be able to get more input about it, you can also use others' point of view to see the problem in a different light.

3. Know the cost and benefit – if you need to make a decision, you also need to know if what the trade-off is. If you are going to spend too much on telemarketing equipment, for example, but will only get minimal return, then it is time for you to chuck the idea. If the benefit far outweighs the cost, then you should push through with it.

4. Identify the risks and rewards – in any organization, risks is a factor that can affect the performance of the company. These are outside factors that can ruin the performance of your firm. You will need to know if the risks in doing something are too great, or if it is safe for you to make a gamble.

5. Consider the righteousness of the task – it is easy to make a decision that a lot of people support, but for you to stand by what is right no matter the opposition is a characteristic of an excellent leader. Remember, you can never be wrong when you do the right thing.

6. Just do it – echoing the legendary slogan of Nike, this means you need to act on your choice. A lot of companies have a hard time implementing new decisions because the leader is either unsure of himself, or do not have the backbone to do it.

7. Get a back-up – yes, I did say six, but any good company should have a back-up plan in case something goes wrong. If the first plan does not go accordingly, at least you have another one to fall back upon.

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Indeed, these are some of the simplest, yet most effective, steps in making your decisions. Follow these and you will never go wrong.

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